

**WCRA 2019 Fall Convention Agenda  
The Osthoff, Elkhart Lake, Wisconsin  
October 25-27, 2019**

**Friday, October 25, 2019**

6:00 pm – 8:00 pm	<b>Registration</b>	<b>Lake View Room</b>
7:30 pm – 8:30 pm	<b>J. Wesley Webendorfer, JD, WCRA Lobbyist and Jackie Rupnow, RPR, CRI, WCRA President</b> Let's Talk Hot Topics with our Lobbyist and WCRA President	(.1 CEUs) <b>Elkhart Lake Ballroom</b>

**Saturday, October 26, 2019**

7:30 am - 8:00 am	<b>Registration and Breakfast</b>	<b>Elkhart Lake Ballroom</b>
8:00 am – 8:15 am	<b>Welcome and Announcements</b>	<b>Elkhart Lake Ballroom</b>
8:15 am – 9:45 am	<b>Anissa Nierenberger, RPR, CRR, CRC, CRI</b> Terminate Transcript Turmoil	(.15 CEUs) <b>Elkhart Lake Ballroom</b>
9:45 am – 10:00 am	<b>Break and Visit Vendors</b>	<b>Lake View Room</b>
10:00 am – 11:30 am	<b>Stephanie Bellin</b> Cultural Sensitivity - Diving Deeper into Unconscious Bias	(.15 CEUs) <b>Elkhart Lake Ballroom</b>
10:00 am – 11:30 am	<b>Student Seminar</b>	<b>Palm Garden Ballroom F</b>
11:30 am – 12:45 pm	<b>Lunch and Business Meeting</b> Installation of Officers	<b>Crystal Lake Room</b>
1:00 pm – 2:00 pm	<b>NCRA Rep Lance Boardman</b> Technology	(.1 CEUs) <b>Elkhart Lake Ballroom</b>
2:00 pm – 2:15 pm	<b>Break and Visit Vendors</b>	<b>Lake View Room</b>
2:15 pm – 3:45 pm	<b>Anissa Nierenberger, RPR, CRR, CRC, CRI</b> Terminate Transcript Turmoil 2	(.15 CEUs) <b>Elkhart Lake Ballroom</b>
3:45 pm – 4:00 pm	<b>Snack Break and Visit Vendors</b>	<b>Lake View Room</b>
4:00 pm – 5:30 pm	<b>Jackie Rupnow, RPR, CRI, WCRA President</b> Town Hall Discussion	(.15 CEUs) <b>Elkhart Lake Ballroom</b>
5:30 pm – 6:30 pm	<b>Cocktail Hour</b>	<b>Elk Room Lounge</b>

**Sunday, October 27, 2019**

7:30 am – 8:00 am	<b>Continental Breakfast</b>	<b>Elkhart Lake Ballroom</b>
8:00 am – 8:15 am	<b>Announcements</b>	<b>Elkhart Lake Ballroom</b>
8:15 am – 9:45 am	<b>Anissa Nierenberger, RPR, CRR, CRC, CRI</b> Fantabulous Brief Families	(.15 CEUs) <b>Elkhart Lake Ballroom</b>
9:45 am – 10:00 am	<b>Morning Break</b>	
10:00 am – 11:30 am	<b>Ed Jelinski, JD</b> Truth in Justice	(.15 CEUs) <b>Elkhart Lake Ballroom</b>
		(1.1 CEUs applied for)